Our modern slavery statement

We believe that dealing with life's essentials - when you're moving home - should be simple and rewarding for everyone involved

We've been supplying gas and electricity to domestic properties since 2008. Today, we have over 400,000 customer accounts across Great Britain and more than 300 employees based in our headquarters in the Scottish Borders.

At Spark, we've got a 'zero-tolerance' approach to modern slavery and we act ethically and with integrity in everything we do. We're committed to putting effective systems and controls in place to make sure modern slavery is not happening anywhere in our business or in any part of our supply chain.

Our supply chains include electricity; gas; fulfilment partners; direct sales partners; electricity and gas meter manufacturers as well as software providers.

We're firmly committed to ensuring transparency in our own business and in our approach to tackling modern slavery throughout our supply chain (as stated in the disclosure obligations outlined in the Modern Slavery Act 2015).



Chris Gauld
Chris Gauld



Our policies

Our Anti-slavery Policy reflects our commitment to acting ethically and with integrity in all our business relationships. The Policy also explains how we implement and enforce effective systems and controls to ensure slavery and human trafficking is not taking place anywhere in our supply chains.

Due diligence

To identify and mitigate risk we carry out an audit on all new suppliers working with Spark and ensure that our staff understand modern slavery and are vigilant against it. We've got systems in place to: identify and assess potential risk areas in our supply chains; mitigate the risk of slavery and human trafficking occurring in our supply chains; monitor potential risk areas in our supply chains; and protect whistle blowers.

Our suppliers

We have a supply chain compliance programme in place to ensure our suppliers and contractors comply with our values. This consists of both a desktop audit of the suppliers' internal policies and training as well as site visits by our Compliance team. We also include comprehensive contractual provisions in relation to suppliers' obligations regarding modern slavery and human trafficking. We've also got dedicated resources from our Legal, Compliance and HR departments who work together to ensure anti-slavery compliance.

Training

To ensure a high level of understanding of the risks of modern slavery and human trafficking in our supply chains and our business, we provide training to all our staff. We encourage all our staff and business partners to report any violations of the law or our Anti-slavery Policy to a member of our anti-slavery compliance team.

This statement is made pursuant to section 54(1) of the Modern Slavery Act 2015 and constitutes our Group's slavery and human trafficking statement for our financial year ending 30 June 2017.